

# TENNESSEE REGULATORY AUTHORITY



RECEIVED


2003 DEC 18 PM 2:04


T.R.A. DOCKET ROOM

460 James Robertson Parkway  
Nashville, Tennessee 37243  
Telephone (615) 741-2904

## MEMORANDUM

**TO:** Director Pat Miller

**FROM:** Dr. Eddie Roberson   
Chief of Consumer Services and External Affairs Division

Jean A. Stone, Associate Counsel   
Tennessee Regulatory Authority

**RE:** Docket No. 03-00632  
Show Cause Proceeding Against EZ Talk Communications, LLC  
for Violations of Tenn. Code Ann. § 65-4-125 and Tenn. Rules &  
Regs. 1220-4-2-.56

**DATE:** December 18, 2003

---

The Consumer Services and External Affairs Division of the Tennessee Regulatory Authority has been involved in an investigation of complaints originally filed by customers of Delta Phones, Inc. This investigation revealed Delta Phones' customers were switched to EZ Talk Communications, LLC without their permission.

Attached is a proposed Show Cause Order with supporting Affidavits of Dr. Eddie Roberson and John Conners which set forth the factual basis to support allegations of violations of Tenn. Code Ann. § 65-4-125 and Tenn. Rules & Regs. 1220-4-2-.56 against EZ Talk Communications, LLC.

Please review this proposed Show Cause Order and if you choose to approve it, please set a hearing date in this matter. Thank you for your consideration in this matter.

JAS/kjm

Attachments (as stated above)